

SSTI Highlights

Jun 2010 - Dec 2011

SSTI Higher Diploma in Social Service (NEW!)

Apply before 30 Apr 2010

May 2010 - May 2011

Diploma in Social Service

Apply before 31 Mar 2010

May 2010 - Apr 2011

Certificate in Education Studies (Special Education)

Apply before 19 Mar 2010

Find out more at www.ssti.org.sg

11 Mar 2010

Charity Council Networking Seminar



Apply before 24 Feb 2010

10 Mar 2010

Research Network

(Executive Directors and staff of VWOs are invited)

Family Service Centres (FSCs) now on Google Maps!



Access Google Maps to locate the nearest FSC!

New Shared Services for NCSS members



1 HR Advisory Shared Services



2 NTUC FairPrice - NCSS Discount Scheme for VWOs

What's New



A Celebration of Abilities!

Read the latest issue of **rapport**

Thumbs Up for VWOs

A Client Satisfaction Survey commissioned by NCSS for 36 social service programmes in the children, youth and family, disability and eldercare sectors, drew positive feedback from the respondents.

- A total of 971 service users and caregivers gave mean scores of 5.0 and above on a scale of 6.0 for almost all of the programmes, well above the norm compared to similar surveys from other sectors.
- The respondents identified accessibility to staff, staff engagement, staff/volunteer competency and responsiveness, cultural sensitivity and services as the key drivers of their satisfaction.